

From: Lucy [REDACTED]
Subject: Re: Lucy [REDACTED] -ceiling caving in.
Date: May 29, 2025 at 12:53 PM
To: Diane [REDACTED]@weho.org

[Personal medical and appointment information redacted.]

I told my landlord that I called. That I think this is too serious for me to navigate alone. Initially he tried to treat me like I shouldn't need an inspector to tell me to leave, and that he'd give me my deposit back. I informed him that ceilings do not randomly fall on their own, and that I had explained to him, it would be best to get the city involved for temporary or permanent relocation. He then stated that he was insulted I would think he wouldn't give me that, but my friend was here when he stated that the roof would get fixed when he had money, and that he wouldn't make the costs of fixing a roof, back in the sale of the house. That he was planning on giving me 90 day notice after his dog passes?!?! This was news to me. Which is why I called you.

[Personal medical, family, and financial information redacted.]

I have attached pictures, because it really is serious, but I'm not even sure that does it justice.

Is he the same inspector to check for mold? It smells terrible up there.

Lucy

On Thu, May 29, 2025 at 9:32 AM Diane [REDACTED] <[REDACTED]@weho.org> wrote:

Hi Lucy,

Any updates from Code Enforcement?

Best,

Diane [REDACTED]

Rent Stabilization Information Coordinator

City of West Hollywood

For more information, visit: www.weho.org/rent

From: Lucy [REDACTED]
Sent: Wed [REDACTED]
To: Diane [REDACTED]@weho.org
Subject: Re: [REDACTED] ceiling caving in.

I have not, but I am really grateful for the information you gave me. It woke me up.

[Personal family information redacted.] With that said, literally the ceiling fell down - on my bed, due to roof damage.

Thank you for the reality check. I had imagined that the city would be involved once there were permits, but I realize now, he can apply for any permits, and I would have no rights. I will inform him that I called the city this morning, because it is too dangerous a situation to rely on a contractors opinion. I guess there is nothing wrong w this contractor coming, but I imagine he would be better off waiting for the inspector.

My concern is the history of termites. There are multiple leaks in the bathroom, wood rot, rotted windows, unsafe washer/dryer. I'm not sure this place is truly salvageable.

Lucy

On Wed, May 28, 2025 at 3:14 PM Diane [REDACTED] <[REDACTED]@weho.org> wrote:

Hi Lucy,

I have followed up with Code Enforcement for an update.

Please let me know if you receive a phone call from them.

Best,

Diane [REDACTED]

Rent Stabilization Information Coordinator

City of West Hollywood

For more information, visit: www.weho.org/rent

From: Lucy [REDACTED]
Sent: Wed, May 28, 2025 2:08 PM
To: Diane [REDACTED] <[REDACTED]@weho.org>
Subject: L [REDACTED] ng caving in.

You don't often get email from [REDACTED]. [Learn why this is important](#)

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Hi Diane,

I have not heard from the inspectors office, but my landlord texted me that another contractor and his crew will be here today at 7pm. This will be the third opinion, and I am concerned that the inspector should see it first. Please advise.

Thank you,

Lucy

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