

DECEMBER 8-9, 2025: POST-COMPLAINT ESCALATION

Selected public excerpts showing what followed after the formal City referral.

SCOPE

Selected lines and event descriptions only. Names, numbers, exact address, diagnoses, family information, financial details, and unrelated conversation are omitted.

DECEMBER 6, 2025

DIRECT DISCUSSION WAS ENDED IN FAVOR OF THE CITY PROCESS.

TENANT MESSAGE

"I submitted the habitability and rent-adjustment documentation to the West Hollywood RSO last week, and it has been under review since then. I will follow their process and wait for their decision. Please contact the RSO with any questions, as I will not be discussing this further."

Source: contemporaneous text-message export.

DECEMBER 8, 2025

THE OWNER THEN ISSUED ENTRY PRESSURE.

LANDLORD MESSAGE

"I would like to see what you think needs to be addressed, so I can contact the correct contractor as soon as possible. ... If I do not hear back from you, then please consider this 24-hour notice that I will be entering the guesthouse tomorrow at this time."

TENANT RESPONSE

"I have been very direct with you about my concerns, but it has become clear that you see the situation differently, so I have asked [the City] to intervene. I have paid rent, even when the ceiling collapsed. If it is determined that money is owed to you, I will fulfill that responsibility."

Source: contemporaneous text-message export. Personal and financial details not necessary to the sequence are omitted.

DECEMBER 9, 2025

THE CITY REFERRAL DID NOT CREATE A PROTECTED ACCESS PROCESS.

RECORDED EVIDENCE

Timestamped photographs and video document dogs in the private patio and at the front door, animal waste in the access area, and entry into the private patio at approximately 12:44 PM without consent or prior notice.

The public website preserves selected stills and video separately. This packet does not reproduce private identifying details.

Source: dated stills, video, and the contemporaneous escalation record.

DOCUMENTED SEQUENCE

The complaint had been referred for review. It did not create a safe channel for communication, access, inspection, or relocation before the next escalation.