

TERMITE TREATMENT: REPEATED DISPLACEMENT.

Eight scheduled treatment dates: September 8, 2023; November 3, 2023; November 6, 2023; December 6, 2023; January 19, 2024; February 2, 2024; March 1, 2024; and March 15, 2024.

“Once scheduled, treatment was canceled and rescheduled approximately eight times, often with little or no notice.”

“I vacated the unit multiple times in reliance on scheduled work that did not occur.”

“No compensation was provided for these disruptions.”

Context. The underlying text-message record documents the July 2021 termite assessment and the repeated scheduling, departure planning, cancellations, gas shutoffs, and final March 2024 fumigation. That primary record is published separately.

Source: March 19, 2026 follow-up email summarizing the preserved contemporaneous record. Personal email address, recipient information, exact street address, and unrelated portions are omitted from this public excerpt.